

Step-by-Step Instructions to Purchase Tickets on Ticketmaster for

Richard II



PLEASE BE ADVISED, once you select your tickets and hit “NEXT” there is an **8 minute timer to complete your purchase.** To avoid frustration and delays we recommend that patrons:

- login to or create a Ticketmaster account before selecting your tickets
- have your payment method ready, and
- be prepared to access your email and/or phone to receive two verification codes

1. Go to the event page on Ticketmaster for Richard II

<https://www.ticketmaster.com/richard-ii-tickets/artist/1133378>

2. Choose a performance date/time

A calendar will open. Choose and click the date/time you want to attend.

3. (Optional) Enter a discount code

- o Look for the “**Unlock**” button near the top of the ticket selection window, on the upper right. Click it, then type your Offer Passcode / discount code into the box.
- o If valid, discounted ticket options will appear for you to select at the discounted price.

4. Choose your seats from seat map

On a seat map view, click on the seats you want (e.g. in orchestra, mezzanine) and then select the price point (Only applicable if you entered a discount code)

Click the big button “NEXT”

5. Sign in or create a Ticketmaster account (If you have not done so already)

- o If you already have a Ticketmaster account, log in.
- o If not, create one by providing your name, email, and a password.

6. Add to cart / Checkout

Agree to terms

Click the button labeled something like “Place Order”, “Checkout”, “Buy”, “Get Tickets,” or “Continue” to move to your cart.

7. Review your order

Check that the show, date/time, quantity, seat locations, and ticket type are correct. Also review the total price (including service fees, taxes, etc.).

8. Agree to terms & purchase

Check any required boxes (e.g. “I agree to the Ticketmaster terms”) and click “Place Order,” “Confirm,” or similar.



9. Enter payment information

Provide your credit/debit card or other accepted payment method. Fill in billing address, as needed.

10. Choose delivery method

Select how you want to receive the tickets: digital/mobile ticket, print-at-home, mail, or will call (if offered). Note: there is a fee for any method other than digital/mobile.

11. Decline or accept ticket insurance

12. Receive confirmation

After purchase, you should get a confirmation email with your tickets or pickup instructions.

13. Receive your tickets

A few days before your chosen date, you will receive your tickets with a scan code or QR code in your email. Be prepared to show that to the usher at the theater

14. Enjoy the show!

We offer concierge services over the phone if you need additional assistance with purchasing tickets for Richard II. Please call us at **212-343-7394**, Monday-Friday, 11:00am-4:00pm.

We look forward to seeing you at the theatre!

RedBullTheater.com

